

Calculating Your Answers

	Question 5a	Question 5b	Supporting Q 6	Question 6	Supporting Q 7	Question 7a	Question 7b	Supporting Q 8	Question 8
Question	Consumers had an Initial Needs Identification conducted & documented?	INI process has resulted in documented decisions about referrals and assessments	Were any referrals made for this client? (Internal or External)	Referrals were sent (internal and external) using SCTT (including SCTT General Practice referral)?	Does the consumer have multiple/ complex needs & receiving services from more than 1 service provider	Do they have a shared care/case plan?	Has a copy of the shared care/case plan been given to the consumer?	Is the GP a participant in the consumer's care?	Has a copy of the shared care/case plans been communicated with the GP?
Calculation	$\frac{\text{Numerator}}{\text{Denominator}}$	$\frac{\text{Numerator}}{\text{Denominator}}$	Number of clients that had referrals made	$\frac{\text{Numerator}}{\text{Denominator}}$	Number of clients with complex needs & receiving services from more than one service provider	$\frac{\text{Numerator}}{\text{Denominator}}$	$\frac{\text{Numerator}}{\text{Denominator}}$	Number of clients who have a recoded GP	$\frac{\text{Numerator}}{\text{Denominator}}$
Numerator & Denominator	Numerator = # of INI conducted Denominator = # of consumers audited	Numerator = INI resulted in appropriate action Denominator = # of INI (question 5a)	-	Numerator = # of referrals using SCTT Denominator = # of referrals sent	-	Numerator = number of shared care/case plans Denominator = # of consumers with multiple or complex needs & receiving services from more than one service	Numerator = shared care/case plans have been given to the consumer Denominator = # of shared care/case plans	-	Numerator = shared care/case plans have been sent to the consumers GP? Denominator = # of shared care/case plan and consumer has a GP
Example	Eg: $8/10 = 0.8 = 80\%$	Eg: $6/8 = 0.75 = 75\%$	Eg: 6 (if only 6 clients had referrals made)	Eg: $4/6 = 0.666 = 67\%$ (6 referrals were made but only 4 of these referrals used SCTT)	Eg: 3 (Only 4 people had complex needs & were receiving services from more than one service provider)	Eg: $2/3 = 0.666 = 67\%$ (3 clients had complex needs but only 2 had shared care plans)	Eg: $4/8 = 0.5 = 50\%$ (8 consumers had a shared care plan but only 4 of the consumers had been given a copy of it)	Eg: 8 (8 consumers have a GP involved in their care)	Eg: $4/8 = 0.5 = 50\%$ (8 consumers had a GP involved but only 4 of the consumers GPs had been sent the care plan)
Your Calculation									
Answer			Supporting Question		Supporting Question			Supporting Question	